

Joe Frausto, Jr.

Greetings:

Having undertaken a variety of complex challenges in my career, I have developed a unique blend of business and technology expertise, including systems problem identification, end-user facilitation, tracking and reporting, process control, continuous improvement, and automation.

Other key strengths include understanding both internal and outside client business and data acquisition needs, pinpointing information-critical challenges, developing innovative IT/IS support solutions, and communicating clearly and effectively to both technical and lay colleagues. As a technical team member, I take a collaborative approach in using technology to ensure that the end users have the tools and support they need and expect, and have been many times awarded for significant contributions through the development of tools and process improvements to reduce flow times leading to more efficient productivity and higher quality work.

Take charge troubleshooter/problem solver with a can-do attitude, who brings insight and creative solutions to meet the objectives and get the job done. Highly proficient in the analysis, design, data modeling, development, test, and troubleshooting of Web/Desktop applications and Windows Services, Relational databases (SQL Server and Oracle), and electro/mechanical systems, with experience in all phases of the Systems Development Life Cycle (SDLC) for Web-based, n-tiered, and client/server applications (UI, Middle Tier & Backend), using Project Management principles, Systems Analysis and Design, Agile methodologies, along with Continuous Integration and Continuous Delivery (CI/CD), and DevOps/DevSecOps practices, to deliver effective solutions that exceed customer expectations. Specialize in data acquisition, transformation (ETL/ELT), and automation. Effective leader who can listen, organize and delegate. Primary aptitude is for teaching and individual development with excellent translation and interpretation skills.

As a dynamic talent, you will acquire effective performance as follows:

- Will come up to speed quickly to understand the entire business
- Can-do attitude able to think on his feet in any situation (motto: Improvise, Adapt, Overcome)
- Owner and champion of the tasks at hand, but habitually takes the initiative to: identify deficiencies, deliberately troubleshoot to find the root cause (not just fight the fire), and solve problems with creative solutions
- Decisive, not afraid to undertake reasonable risks and own mistakes, able to negotiate critical and complex issues, and delegate or engage others to take action
- Highly proficient in increasing productivity and improving efficiency by continual process improvement using LEAN principles applied in any and all areas of the business
- Accustomed to listening, encouraging, and valuing the importance of everyone, top to bottom
- Diligently labor to create a positive environment where people enjoy their workday
- WILL ACHIEVE RESULTS

Sincerely,

Joe Frausto Jr.